



ATM Components & Technology, Inc.  
"Your ATM Solutions Provider" SM



NEWS FROM ATM COMPONENTS

## Joining Forces to Train

Financial & Security Products Association, **FSPA**, and ATM Components & Technology, **ACT**, joined forces to hold a first-time training class for its members on Diebold's Opteva Series ATM's. John Vrabec, Executive Director of Financial & Security Products Association, took the lead to make a most needed training program available and more affordable to the association membership.

The week of March 3<sup>rd</sup> marked the first class to be held by the two organizations in an effort to offer ACT's training class to FSPA members at a reduced cost. The class was full and six field technicians left ACT's Springboro, Ohio facility with an understanding of the information necessary to successfully service the Opteva units.

Comments from the class participants include "Strong hands on experience", and "good Q and A sessions made the learning experience excellent".

Each newly certified technician left with a confident feeling that they are well prepared to service the Opteva machines.

Look for future efforts between FSPA and ACT to provide more training opportunities on various models of Diebold and NCR ATMs.